

STEPHEN SCHMIDT

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Having worked for several years in both the business world and the arts community, I have a unique perspective on the world and technology, always looking for ways to fuse the two together to allow people to work at their most efficient. I can relate to Systems Administrators and to Vice Presidents, PDCs and OS X, Account Services Reps and Art Directors. It is this combination that makes me a wise investment in any size organization.

WHEN & WHERE Senior Production Manager AlphaZeta, Inc. 2/04 - Present

Currently, I am on-site Account/Project Manager for Motorola - leading merchandising initiatives, managing all updates/advances to the store site platform and working with 3rd party vendors to support increasing traffic, average order value and conversion. In addition, I lead the hosting operations of the business - including transference of sites, oversight of technical considerations, and all domain management. My other responsibilities include: leading the internal team during testing cycles of new software and websites, create instruction manuals based on custom CMS solutions, and act as the main conduit between the development and creative teams - understanding the strengths of each team, and ensuring the customer ends up with the right solution.

Network and Systems Administrator Robinson & Maites 11/98-1/04

At Robinson and Maites, I was responsible for the development and maintenance of all technology within the Agency's MAC and Wintel network. In that time, I developed and executed of an online/real-time proofing system, composed a handbook for MS Office training, redesigned and maintained the corporate website and helped increase new business through the use of directed web efforts.

Systems Analyst John Nuveen & Company 2/97-11/98

Provided second level support for over 750 employees across the country, as well as developed an Intranet and Help Desk Handbook to not only assist in the training of new employees but also allow self-sustained support from end-users. My duties included network and desktop hardware support, as well as utilizing technology to minimize expenditures. This included: Installing and maintaining a hardware tracking system; an "install-on-demand" antivirus update process; continuing evaluation of the Help Desk software suite; and maintaining HD images of software used by varying departments to ensure quick setup of new hires.

Founding Member Schadenfreude Media, LLC 9/98-Present

Within Schadenfreude Media, LLC, I am accountable for all technical aspects of the company - this not only includes show production, but also recommendations and execution of website, office, promotional considerations and all branding efforts. I also act as Production Manager of all road shows and off-site industrial short films - travel arrangements, accommodations, workspace, and details of performance space. Additionally, I have performed as Editor, Producer, Writer and Talent for *Schadenfreude* - a half-hour program that airs on Chicago Public Radio- a show developed from 6 years of stage shows and 2 years of pilot programs.

Theatrical Environment Designer RobotStephe, Inc. 3/00-Present

In order to apply my Bachelor of Fine Arts degree from Drake University, I also work as a designer for different theaters across the country. The sole responsibility of a designer is to take the message of the director and infuse it with original creativity so as to successfully transport not only the audience, but also the actors, to another time and place. In order to achieve these goals, one must rely on an efficient use of materials, a strategic use of personnel, and a penny-conscious use of budgets. Recently, my credits include: *The Chicago Improv Festival* (2000-2002); *Harvey*; *A Christmas Carol*; *The Music Man* and several of Shakespeare's works.

WHAT Webmaster/Art Designer:

schadenfreude.net	pegrail.com	robinsonmaites.com	gssiweb.org
store.motorola.com	quakersnackbars.com	www.pttp.udel.edu	chicagoima.org

ETC. Application/Operating System/Network

Windows (Server, Desktop)	Adobe CS3	MS Visio	SiteFinity
Macintosh (System 7.x - 10.5)	Office (Mac/Windows)	Visual Studio	Wordpress
Cisco Firewall	Keynote	VMWare Fusion	MCMS
Cobalt RAQ Server	OmniGraffle	Parallels Desktop	Coda
IIS (5.0, 6.0)			

EDUCATION 1992-1996 B.F.A. Design and Technical Theater,
Drake University, Des Moines, IA